

# **Catholic Diocese of Sale**

# **Professional Standards**

# CODE OF CONDUCT FOR THE CARE, PROTECTION AND SAFETY OF CHILDREN AND VULNERABLE ADULTS

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### **Definitions**

The following definitions apply to this Policy and Code of Conduct:

**Child**: a person who is under the age of 18 years. Throughout this Code of Conduct any reference to either 'child' or 'children' is a reference to a person or persons under the age of 18.

**Parent/Guardian**: Is a person who has the authority and responsibility for the day-to-day care of a child.

**Parish or Diocesan activities involving children**: includes any activity involving children that is conducted or organised by or under the auspice of a Parish or agency (which includes diocesan agencies and auspiced bodies) of the Catholic Diocese of Sale. Some examples of such activities are given at paragraph 11 of this Code of Conduct.

**Vulnerable adult**: a vulnerable adult is a person who, by reason of life circumstances, disability, age or illness, is or may be unable to take care of him or herself, or is or may be unable to protect him or herself against significant harm or exploitation. This definition of an adult covers all people of 18 years of age or older.

### **Abbreviations**

CDS Catholic Diocese of Sale

CEOSale Catholic Education Office, Diocese of Sale
CYF Act Children, Youth and Families Act 2005 (Victoria)
DHHS Department of Health & Human Services (Victoria)

WWC Act Working with Children Act 2005 (Victoria)

WWC Working with Children Check

WWC Protocol Catholic Diocese of Sale Working with Children Protocol

Crimes Act 1958 (Victoria)

Privacy Act 1988 (Commonwealth)

### **INTRODUCTION**

1. The Catholic Church values children and vulnerable adults as an important part of its life. The Catholic Diocese of Sale has a Policy for the safeguarding of children and vulnerable adults which includes a commitment to the provision of a safe and supportive environment. The Statement of Commitment for the diocese is as follows:

"The Catholic Diocese of Sale is committed to providing a safe and supportive environment for people of all ages, with special concern for children, young people and vulnerable adults. The Diocese commits to a policy of zero tolerance to all forms of abuse. This commitment is made in the spirit of Christ's teachings and on behalf of the Bishop, clergy, staff and volunteers who serve in Parishes, schools, Catholic Care and other Catholic organisations in the Diocese. The Diocese will respond to complaints of unprofessional conduct in ways that reflect nationally established standards and protocols and ensure adherence to applicable legislation. We are committed to providing

ongoing pastoral support to any person affected by physical, emotional or sexual abuse by Church personnel".

- 2. The Church engages the community in a broad range of activities and strives to make these a positive and rewarding experience. Where children take part in Church activities it is of paramount importance that adults planning and guiding those activities should create a positive environment that is caring, harmonious, safe and free from harm. In all Church activities a high standard of behaviour is required, and this Code of Conduct is intended to communicate the standards expected of those entrusted with the care of children, or likely to come into direct contact with children, within the Catholic Diocese of Sale.
- 3. The principles of this Code of Conduct will contribute to building a stronger Church where those who work within it will, through their actions, foster respect and responsibility and create a resilient and safe sense of Church community.
- 4. Church activities take many forms, including those organised by, or falling under the auspices of, a Parish or agency of the Catholic Diocese of Sale. Some activities are more formal than others. Most are only possible through the tireless efforts of priests, religious brothers and sisters, parishioners, other volunteers, and Parish and Diocesan employees.
- 5. This Code of Conduct is for all those who work or volunteer to work with children, young people and vulnerable adults within an agency or Parish of the Catholic Diocese of Sale. It is designed to:
  - a. Promote the wellbeing of every individual involved in Church activities.
  - b. Assist people who arrange and participate in children's activities (and those who engage them), to plan and carry out their work with confidence.
  - c. Provide a framework for the conduct of children's activities in order to give confidence to parents and guardians that their children are safe and to protect children from harm.
- 6. This Code of Conduct is intended to be broad in scope and so parishes and agencies will need to supplement this Code of Conduct to encompass their specific circumstances. If you are in any doubt about how to apply this Code of Conduct in your particular situation, please contact the Diocesan Professional Standards Officer.
- 7. This Code of Conduct is not intended to cover those activities where the child is under the direct care and supervision of a parent or guardian, for example, when children are attending a social gathering after Mass with a parent or guardian.
- 8. It is expected that all persons who participate in (or could reasonably be expected to participate in) Parish or Diocesan activities involving children and/or vulnerable adults as well as Catholic agencies such as Catholic Care and the Catholic Education Office, Diocese of Sale will read this Code of Conduct, seek further information regarding anything that is not understood, and comply with it.

- 9. The Catholic Diocese of Sale will, in accordance with its *Policy on the Protection, Safety* and Care of Children and Vulnerable Adults, and for the purposes of implementing the provisions of this Code of Conduct, take necessary steps to:
  - a. Implement and maintain rigorous recruitment practices for all paid and volunteer Church personnel.
  - b. Have clear role descriptions for all Church personnel including volunteers.
  - c. Provide training and education to assist Church personnel including volunteers to develop and maintain the knowledge and skills required to implement and maintain child safe environments while adhering to Child Safe Standards.
  - d. Provide support and supervision for all Church personnel and volunteers who work with children and vulnerable adults
  - e. Promote protective behaviours programs for children, especially in schools.

### Scope and application

10. The scope of this Code of Conduct is intentionally broad. It applies throughout the Catholic Diocese of Sale to all persons who have, or may be expected to have, contact with children or vulnerable adults in the course of any Parish or Diocesan activities. This may include parishioners, parents, volunteers, visitors, employees, contractors, religious brothers and sisters and clergy. Catholic Care and the Catholic Education Office, Diocese of Sale, while subject to this policy, are in addition subject to their own range of policies in accordance with requirements for mandatory reporting of abuse and registration at the Commonwealth and State Government levels.

These policies are available on request from Catholic Care, the Catholic Education Office and the Diocese of Sale or from the CEOSale website.

- 11. Parish or Diocesan activities that involve contact with children and vulnerable adults may include the following. This list and these examples are not intended to be exhaustive.
  - a. Activities organised, auspiced or conducted at Parish level, be they on Church land or facilities or elsewhere, including associated communications over and use of electronic media and telephone. These may include children's liturgies, youth group meetings, preparations for sacraments, and altar service.
  - b. Activities organised or conducted at a Diocesan level, be they on Church land or facilities, or elsewhere, including associated communications over and use of electronic media and telephones. These may include retreats, youth group meetings and pilgrimages.
- 12. This Code of Conduct applies in addition to existing policies and documents of the Catholic Diocese of Sale, including the following:
  - Statement of Commitment
  - Policy on the Protection, Safety and Care of Children and Vulnerable Adults
  - Reporting Process for the Care, Protection and Safety of Children and Vulnerable Adults
  - Working with Children Policy

A copy of these documents may be found at www.sale.catholic.org.au

- 13. This Code of Conduct is intended to complement the principles and standards that apply to clergy and religious brothers and sisters and lay workers such as those set out in *Integrity in Ministry: A Document of Principles and Standards for Catholic Clergy & Religious in Australia* and *Integrity in the Service of the Church: A Document of Principles and Standards for Lay Workers in the Catholic Church in Australia*.
- 14. The reporting protocols referred to in this Code of Conduct and set out in the *Reporting Process for the Care, Protection and Safety of Children and Vulnerable Adults* are in addition to any mandatory reporting requirements imposed under the Children, Youth and Families Act 2005 and the Crimes Act 1958. Under the provisions of the Children, Youth and Families Act 2005 certain professionals including doctors, nurses, teachers, school principals and police who have a belief on reasonable grounds that a child is in need of protection must make a report to the Child Protection Service Unit of the Department of Human Services.

Under the provisions of the Crimes Act 1958 <u>any adult</u> who forms a reasonable belief that a sexual offence has been committed by an adult against a child under 16 has an obligation to report that information to the police unless they have a reasonable excuse, as set out in the Crimes Act.

### **Working with Children Checks**

- 15. All people including employees, contractors, volunteers, clergy, seminarians, and religious brothers and sisters who work or volunteer in Church activities that involve children are required to hold a current Working With Children Check (WWC Check) under the Working With Children Act 2005 and under the Catholic Diocese of Sale's WWC Policy. Anyone participating in or planning children's activities, or are responsible for others who are, should review the WWC Protocol and ensure that he or she complies with the requirements of the Working With Children Act 2005 and the WWC Policy. Teachers who are registered with the Victorian Institute of Teaching are exempt from the requirement to obtain a WWC Check.
- 16. It is an offence under the Working with Children Act to engage in 'child related work' (as defined in the Working with Children Act 2005) without a WWC Check. Responsibility rests with both the individual and those who engage him or her.
- 17. It is essential to remember that the mere fact of holding a current WWC Check does not of itself imply that a person is suitable to care for children. Holding a WWC Check simply indicates (in general terms) that the holder has neither been convicted of certain sexual, violent or drug related offences, nor has charges for such offences pending. It does not guarantee or imply that a person has the skills or personal attributes of a responsible carer. Clergy, Parish staff, volunteers and parents must maintain constant vigilance in assessing the suitability of all persons (both those with, and those without, a WWC Check) for taking children into their care. Clergy, Parish staff, volunteers and parents should not discount the value of their instincts or observations.

18. For more information regarding WWC Checks, please contact the Professional Standards Officer on 03 5622 6609 or email <a href="mailto:pso@ceosale.catholic.edu.au">pso@ceosale.catholic.edu.au</a>

# Developing awareness of inappropriate behaviour

- 19. While the welfare of children is a fundamental priority for the vast majority of our community, it is incumbent on all adults to be vigilant about keeping children safe from harm. An open and aware culture where adults and children alike feel able to raise their concerns, and can see that those concerns are acted upon, is the best protection for children. Likewise, an environment in which parents and guardians are encouraged to be involved in their children's activities affords a level of openness, accountability and safety.
- 20. All those who deal with children or vulnerable adults should familiarise themselves with the types of behaviour which may be warning signals of harmful conduct. Parents and guardians in particular have a strong protective instinct and should always pay heed to behaviour that offends that instinct.
- 21. Systematic inappropriate behaviour can be observed and recognised. It may be a precursor to abuse and may include:
  - a. Isolating an individual, giving him or her undue attention or prized gifts.
  - b. Asking a child to keep shared secrets.
  - c. Allowing a child to participate in activities that are prohibited such as drinking alcohol or using illicit drugs, and other activities which could reasonably be assumed to be prohibited by the child's parents/guardian.
  - d. Excessive touching.
  - e. Age inappropriate or emotionally inappropriate relationships.
- 22. Systematic behaviour of this type may be designed to make a person feel special and to create opportunities for abuse, often while gaining the trust of the child or children's family. It may also create an atmosphere of secrecy where a child will feel unable or unwilling to tell anyone about the abuse.
- 23. If a person who works or volunteers to work with children in a Parish or agency setting witnesses such behaviour (whether in the context of activities within a Parish or Diocese, or elsewhere), that person should act in accordance with the procedures outlined in the document titled *Reporting Process for the Care, Protection and Safety of Children and Vulnerable Adults*.

### **Review of this Code of Conduct**

24. This Code of Conduct is intended to be a living, working, dynamic document. The Catholic Diocese of Sale will review this document regularly and welcomes any comments or suggestions for improvement. These may be forwarded to the Professional Standards Officer at <a href="mailto:pso@ceosale.catholic.edu.au">pso@ceosale.catholic.edu.au</a>

### Compliance

25. The Catholic Diocese of Sale will conduct a compliance audit of all Parishes and Diocesan agencies at least every 3 years.

### **Annual Parish Audit**

- 26. Each Parish within the Catholic Diocese of Sale shall conduct an annual review of its environment to ensure that it is safe for children and vulnerable people. A checklist will be provided to each Parish to assist it with the review.
- 27. In addition to the annual review, each Parish Finance Council (or equivalent) should have a standing item on the agenda for safe environment reports. These reports should list new employees and volunteers, the dates they commenced, the documents they have received (and evidence that they have acknowledged receipt of the Parish Code of Conduct) and the training received. The reports will also include details of each person's WWC Check. Any breaches of the safe environment guidelines should be noted and any follow up considered.

### **Publication**

28. A current version of this Code of Conduct and an A4-sized summary may be found at www.sale.catholic.org.au.

### **CODE OF CONDUCT**

- 29. This section sets out general guidance for adults who organise or conduct children's activities or who are involved with children or vulnerable adults in their work in a Parish or in the Catholic Diocese of Sale and its agencies. It is also intended to communicate to parents and guardians the Diocese's standards for children's activities.
- 30. This section of the Code of Conduct is divided into four key parts:
  - Creating a positive environment
  - Providing a safe environment
  - Appropriate behaviour for adults
  - Promoting appropriate behaviour by children
- 31. The principles set out in this Code of Conduct are intended to support and underpin the pastoral care role of Parish Priests, religious brothers and sisters, pastoral associates, pastoral workers, employees, contractors, and the invaluable contribution of parishioners and other volunteers. The principles aim to address perceptions of risk in interactions between children and adults and to provide guidance as to behaviours and practices that are beyond reproach. They are not intended to unnecessarily restrict the work of clergy, religious and lay people but to promote an open and accountable environment in which the dignity and safety of adults and children alike is paramount.

- 32. It is understood that in an emergency situation, a departure from the principles set out in this Code of Conduct may be necessary or unavoidable. Where this is the case, any departure should be taken in such a way as to ensure safety and accountability to the maximum extent possible. This might include reporting a proposed departure from this Code of Conduct in advance to your Parish Priest or another appropriate person or, where this is not possible, reporting the departure immediately afterward. If you are not sure who to report something to, please see the reporting procedures flowchart at the end of this Code of Conduct. If it is appropriate to make a record of any incident or circumstance, you should use the Confidential Incident Recording Form which can be located at www.sale.catholic.org.au
- 33. In many cases, appropriate preparation and planning for your activity will enable you to act in accord with this Code of Conduct and assist you to manage any unexpected circumstances should they arise. Depending on the nature of your activity, good preparation may include:
  - a. Ensuring you have contact details for parents/guardians and emergency contacts if a parent/guardian cannot be contacted.
  - b. Ensuring that medical forms have been returned and contingency plans made for any children with a condition that may put them at risk.

# Creating a positive environment

- 34. The protection and promotion of children's wellbeing is the responsibility of all adults. Adults who are involved in children's activities within the Catholic Diocese of Sale or a Parish of the Catholic Diocese of Sale are responsible for creating a harmonious, safe and nurturing environment.
- 35. Be a positive role model. Children's encounters with adults in the Church have lasting consequences. It is important for children's formation that such encounters create a positive experience of the Church. Adult behaviour that positively embraces Gospel beliefs and values is of paramount importance.
- 36. Treat children with dignity and respect; listen to and value their ideas and opinions.
- 37. Where possible and appropriate, involve children and vulnerable adults in decision making.
- 38. Reward efforts as well as achievements, and provide praise and positive encouragement where appropriate.
- 39. Respect everybody's privacy for example avoid discussing a child's personal problems or situations in a group setting unless the child has consented to and feels comfortable with the discussion.

# Providing a Safe Environment – a Fundamental Responsibility of Leaders/Organisers

### **Code of Conduct**

40. Display the Parish Code of Conduct for the Care, Protection and Safety of Children and Vulnerable Adults in a prominent place around the Parish or agency where activities are held. Ensure that all adults who have contact with children within your Parish or agency are familiar

with and understand the Code of Conduct. The Code of Conduct must be sighted, signed and dated by every staff member, volunteer and contractor to illustrate their acceptance of each and every aspect of the code.

### **Planning**

41. When planning an activity, consider the possible risks associated with the activity and how likely those risks are to eventuate. Consider what actions you can take or how you can structure the activity to minimise those risks and, if a situation should arise, to manage it effectively. Consider each circumstance on its merits.

### Supervision

42. Ensure that children and vulnerable adults in your care are appropriately supervised at all times having regard to their age and capacity.

### Adult/Children Ratio

43. Plan all activities on the basis that more than one adult will be present at all times. Consider how many adults will be required to properly care for the children at the activity, taking into account the children's ages, health, the nature and location of the activity, and any children with special requirements.

# **Physical Environment**

- 44. Ensure that the physical environment is safe, taking into account the age and developmental level of children involved in your activities. For instance, can younger children safely be contained in an area? Are there any obvious hazards such as sharp edges, poisonous or hazardous substances, water hazards or similar? Take steps to manage any risks you identify.
- 45. Where children are involved with adults in a regular activity, physical structures should be reviewed and where necessary changed. Dressing areas for children shall be gender specific and segregated from adult areas.

### **Emergency procedures**

- 46. Be aware of emergency exits and emergency procedures in your Parish or agency and in your immediate physical environment.
- 47. Ensure that a telephone will be available at all times. If you are using a mobile phone, check that it is properly charged and assess whether you are likely to be in range for emergency calls to triple zero (000). If using an out-of-range mobile, dial 112 for emergency access through another mobile phone network (if one is available).
- 48. A First Aid Kit should be accessible in any agency or Parish environment utilised by children. Familiarise yourself with the location of First Aid Kits and consider who is trained in First Aid and available to respond in an emergency.

### **Parental consent**

49. Ensure that you obtain appropriate consent from a parent/guardian for any activities for which children are committed to your care. What constitutes appropriate consent will vary with the nature of the activity; for instance, for an informal activity where a parent/guardian hands the child into your care and remains on the same premises (such as a children's liturgy which occurs at the same time as a parent or guardian is at Mass in a Church in the same location), the consent for the child to participate while in your care would usually be implicit. However, for a formal activity where children are taken to a location away from parents/guardians and which is of longer duration (such as a camp or overnight retreat), it is necessary to inform the parent/guardian of the nature of the activities to be undertaken and to obtain formal, written consent for the child to participate. If you require any guidance on obtaining consent, please contact the Diocese of Sale Professional Standards Officer.

### **Emergency contacts**

50. If a child's parent/guardian will not be present or nearby during your activities, ensure you have details of each parent's/guardian's name, address and contact phone numbers. In addition, it is good practice to obtain at least one emergency contact number other than that of a parent/guardian. Keep these details accessible throughout the activity.

# Alcohol and drugs

- 51. The provision of tobacco, alcohol or illicit drugs to a child is unacceptable and illegal and use of these substances by a child in the context of a Parish activity cannot be condoned, nor can the misuse of other medication.
- 52. No person who is caring for children or involved in any activity with children should consume or be under the influence of alcohol or illicit drugs or have misused other medication. It is not appropriate to smoke tobacco while in the presence of children.
- 53. Be aware that some prescription medication may adversely affect your capacity to effectively supervise children and keep them safe.
- 54. Medication should not be given to children without written consent and instructions from a parent or guardian, unless this is done by a doctor or paramedic in an emergency situation.

### Collection of children

55. At the conclusion of activities, release children only into the care of a parent/guardian or the person with the express permission of the parent or guardian. A contact details form should be used to ask parents/guardians to indicate who may (and may not) collect the child. If you require any guidance on obtaining consent, please contact the Professional Standards Officer.

- 56. For older children where a parent/guardian consents to the child leaving the activity unsupervised, ensure that appropriate arrangements are in place for them to return home. If you are in any doubt about to whom you may release the child, or whether his or her arrangements for leaving are safe and appropriate, you should always check with the child's parent/guardian.
- 57. If you are taking a child home at the end of an activity, ensure that a parent/guardian has given prior consent (whether verbal or written) and that, as a general rule, you are not alone with the child.

### **Medical conditions**

- 58. The paragraphs below constitute general guidelines about the process you should follow if you are called upon to care for a child who is at particular risk due to a medical condition. This process will assist in creating an environment where medical conditions may be effectively planned for and managed. These paragraphs are not intended to replace professional or medical advice for specific circumstances, but to prompt those caring for a child with a medical condition to seek guidance from the child's parents/guardians and from appropriate authorities, and to put in place an appropriate individual management plan.
- 59. You should always ask parents/guardians prior to the commencement of any activity whether their child has any medical condition of which you should be aware (for instance, asthma, allergies, and anaphylaxis) and, if so, what particular care may be required. Except in circumstances where the parent or guardian is in attendance, such as during Children's Liturgy, ask parents/guardians to complete a form. Keep current completed forms accessible throughout the activity. A sample Medical Conditions Form may be found at www.sale.catholic.org.au
- 60. If a child has a condition that requires particular care, an appropriate individual management action plan should be prepared and implemented. You will need to consider:
  - a. Are you able to put in place arrangements to minimise or remove the risk to that child, such as ensuring that substances that can cause allergies (for example, nuts and nut products) are not at, or brought, to the activity? Speak to the child's parents and seek medical guidance about what arrangements are suitable for the condition.
  - b. Are you (or another adult who will be available throughout the activity) appropriately qualified, willing and competent to properly care for the child, and to deal with an emergency situation should it arise? For instance, if you are caring for a child at risk of anaphylaxis, have you put in place an emergency anaphylaxis action plan and are you or at least one other adult trained in the administration of an Epipen (or similar device)?
  - c. If not, you will need to consider how to make appropriate arrangements for the child's care. You will need to discuss this with the child's parents/guardians and may need to seek professional guidance.

Practical solutions may be found, for instance:

- If you are caring for a child at risk of anaphylaxis, a parent/guardian might agree to remain with the child during the activity.
- Adopt a no-sharing-of-food policy and a nut-free policy particularly where there are children at risk.
- Some carers who regularly care for children at risk might choose to undergo appropriate training.
- d. When you have formulated an individual management plan, it is a good idea to write it down and keep it accessible throughout your activity. Ensure that the child's parents are satisfied with the plan and that all other adults who may be called on to supervise the child are aware of the plan.
- 61. If you cannot put appropriate arrangements in place to care for the child you will need to speak to the child's parent/guardian about whether it is safe for the child to participate in the activity. This is not intended to place unnecessary restrictions on children with particular conditions but rather to ensure that their safety is always the paramount concern.
- 62. If you have any questions about making appropriate and safe arrangements for children with medical conditions or allergies, please contact the Professional Standards Officer on 03 5622 6609. Further information about some particular conditions may be found at: www.allergy.org.au and <a href="https://www.asthma.org.au">www.asthma.org.au</a>

### Food hygiene

63. If your activity will involve eating or sharing food, ensure that appropriate food hygiene is maintained, including, for example, keeping food refrigerated where necessary and adults and children washing hands before handling food. If any child in your group has a food allergy or intolerance you will need to put in place arrangements (as explained in paragraphs 59 and 60) to prevent the child coming into contact with the food.

## Sun protection

64. Consider whether sun protection will be necessary and, if so, make appropriate arrangements. Sunscreen and a hat should be worn by adults and children when exposed to the sun.

### Use of the internet

- 65. All Parish or Diocesan internet services (and particularly those which may be used by children or young people) should have appropriate filtering devices and supervision in place. If using services provided by other organisations, ensure that filtering devices are in place.
- 66. Educate children in safe and responsible internet practices. The same principles that apply to relationships and conduct generally apply to online situations; for instance, children should never arrange to meet someone they have met online in a chat room or social networking site and must not access sites containing pornographic material. Make it clear that behaviour

that is unacceptable or unsafe offline is also unacceptable or unsafe online. For more information, please see <a href="https://www.cybersmart.gov.au">www.cybersmart.gov.au</a>.

67. As with any unlawful behaviour, any illegal activities conducted over the internet or through use of a computer should be reported to the appropriate authority in accordance with this Code of Conduct.

## Appropriate behaviour for adults

- 68. It is best practice to always have another adult with you when you are with a child or children, and/or to have other children present. Avoid being alone with a child or children unless an open and supervised environment can be maintained.
- 69. Activities, which by their very nature give rise to one-on-one child/adult encounters (such as the Sacrament of Reconciliation), should be conducted in a manner and space in clear view of other people. This creates an environment that safeguards both the child's wellbeing and the adult's integrity.
- 70. Do not touch a person in an inappropriate or unnecessary fashion. In particular, do not touch breasts, buttocks or groin, and avoid touching or behaviour which could be construed as sexual.
- 71. Any steps you take to manage disruptive or unsafe behaviour should not degrade or isolate the person. Corporal punishment is never acceptable.
- 72. If a person's behaviour is causing immediate danger to those around him or her, you should ask for assistance and, if necessary, contact police. Physical restraint should only be used as a last resort or in an emergency.
- 73. When caring for children or young people you are in a position of trust and authority. Take care not to form inappropriate relationships; for instance, by placing yourself in a position where they may come to rely on you emotionally in an inappropriate manner, or by attempting to act as a surrogate parent. It is always the responsibility of the adult, not the child, to set appropriate guidelines and boundaries.
- 74. Favouritism to any particular child; for instance, through gifts or continually showing greater attention than is given to others should not occur.
- 75. It is inappropriate to secretly spend time alone with a child, to privately arrange to meet a child or children, or to make personal contact with children through social networking sites or through mobile phones (such as texting). Never send personal photographs or messages by mobile phone or by the use of a social networking site. Do not accept or offer friend status on social network sites from a child for whom you have a duty of care.
- 76. Avoid providing assistance of a personal nature that the individual can manage for him or herself (such as using the toilet or changing clothes) except where their developmental level or incapacity is such that he or she requires assistance. Ensure the presence of another adult in such circumstances.

- 77. Where activities involve overnight stays, an elevated level of care in choosing group leaders is required. Adults who are staying overnight with children should always be required to produce a current WWC Check.
- 78. The following guidelines should be followed for overnight sleeping arrangements, having thoughtful regard to the activity:
  - a. Depending on the ages of the children, but always in the case of teenagers, males and females should sleep in separate rooms.
  - b. If supervising adults are to sleep in the same room as children, more than one adult should always be present.
- 79. Always obtain the permission of a parent/guardian before using a child's name, image or other record in any report, website or other publication. A sample Parent/Guardian Consent Authority form for this purpose may be found at <a href="https://www.sale.catholic.org.au">www.sale.catholic.org.au</a>
- 80. Take care not to swear or use offensive language.
- 81. Avoid behaving or speaking in a manner that may embarrass or humiliate.
- 82. If you become aware of circumstances that cause you to believe or suspect that a child is being, or is at risk of being, harmed, whether physically, emotionally or psychologically; is suffering from serious neglect; is being sexually abused or exposed to violence, you should act in accordance with this Code of Conduct. If you are designated as a mandatory reporter under the CYF Act you may be legally required to make a report to the Department of Human Services or to Victoria Police.
- 83. If you are not designated as a mandatory reporter under the CYF Act you may be legally required under the Crimes Act to make a report to Victoria Police. It is expected that all parishioners would uphold a strong sense of moral obligation to report any inappropriate or criminal activity to the designated authority indicated in the document titled 'Reporting Process for the Care, Protection and Safety of Children and Vulnerable Adults'.

## Promoting appropriate behaviour by children

- 84. Provide children with guidance about what constitutes acceptable behaviour. This will vary with the group and developmental level of the children in your activity. It may be useful to discuss acceptable and unacceptable behaviours appropriate for their age group.
- 85. If children act outside acceptable limits, use verbal directions to manage behaviour. Ensure that the children know how and to whom they can report anything they are worried about.
- 86. A child's behaviour (whether verbal, physical, psychological or sexual) which could be construed as bullying is not acceptable.

- 87. Where a child's behaviour is disruptive to the group activity or unsafe you will need to take steps to manage the behaviour. The steps you take should be appropriate having regard to the circumstances, behaviour and age of the child. Appropriate steps may include:
  - a. Directing other children away from a dangerous or disruptive situation
  - b. Discussing the behaviour with the child, and asking him or her to stop
  - c. Giving the child an opportunity to explain his or her behaviour
  - d. Discussing the consequences of the behaviour with the child
  - e. Asking for assistance from other adults
  - f. Removing the child from the activity to another supervised environment
  - g. If the behaviour continues, calling the child's parent/guardian and asking them to remove the child from the activity.

### FLOW CHART REPORTING BREACHES OF THE DIOCESAN CODE OF CONDUCT

Does the matter involve sexual abuse or other abuse by Church or school personnel? Is it a criminal offence or a disclosure by a child?



Report the matter as follows:



Report the matter as follows:

- For Parish matters, report to the Parish Priest (unless the matter relates to the Parish Priest).
- b) For agency matters, report to the agency head (unless the matter relates to the agency head).
- c) For any matter relating to a Parish Priest or agency head, report to the Diocese of Sale Diocesan Office.
- d) For school matters, report to the Principal (unless the matter relates to the Principal).
- e) For any matter relating to the Principal, report to CEOSale.
- f) Any emergencies, report to Victoria Police on 000, then within 24 hours to a parent/guardian and the Diocesan Office.

- a) For current child sexual and other abuse, report to:
  - Victoria Police
  - The Bishop of Sale via the Diocesan Office
  - For schools, the Director of Catholic Education Sale and/or Child Protection Officer at CEOSale
- b) Disclosures by children or a reasonable belief that abuse is or may be occurring, report to:
  - Victoria Police
  - Consider whether a mandatory report must be made to DHHS
  - The Bishop of Sale via the Diocesan Office
  - For schools, the Director of Catholic Education Sale and/or Child Protection Officer at CEOSale.

If your report was to a Parish Priest, Principal or agency head, have you received a satisfactory response? If a satisfactory response has not been received, you may refer your report to the Diocesan Office.

If yes, consider the matter finalized.

## RESOURCES AND FURTHER INFORMATION

	Catholic Diocese of Sale Diocesan Office	03 5622 6600
	Professional Standards Officer	03 5622 6609
Reporting	Director of Catholic Education	03 5622 6600
	Child Protection Officer (CEOSale)	03 5622 6611
	Victoria Police	000
	Dept of Health & Human Services	131278
Out of hours Emergency	Victoria Police	000
Information and advice	Diocese of Sale Professional Standards Officer	03 5622 6609
Documents produced by the Catholic Diocese of Sale	Statement of Commitment  Code of Conduct for the Care, Protection and Safety of Children and Vulnerable Adults  Reporting Process for the Care, Protection and Safety of Children and Vulnerable Adults  Policy on the Care, Protection and Safety of Children and Vulnerable Adults	
Other publications	Protecting the Safety and Wellbeing of Children and young People	www.cyf.vic.gov.au/childprot ection- family- services/library/child- protection publications

Catholic Diocese of Sale 6 Witton Street WARRAGUL VIC 3820

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# **History of Updates to Policy**

Draft Review Date	September 2016
Implementation Date	November 2016
Date of next major Review	November 2019

**Catholic Diocese of Sale** 

Code of Conduct for the Care, Protection and Safety of Children and Vulnerable Adults